



ISS LOB Program Management Office

Work Group Updates

New Developments:

- The ISS LoB has been given responsibility for overseeing the selection criteria and implementation of Access Providers for the Trusted Internet Connection (TIC) Initiative.
- The ISS LoB PMO will support US-CERT in the coming months on a number of work streams to support TIC.
- The TIER 2 Training workgroups received FSSGB approval to proceed on their recommendations for specialized training on 12/13/07.
- The SAIR workgroup collected over 500 unique agency requirements in a 2-day period in support of its expanded scope.
- JSAS Security Awareness Training SSC comes online: The National Labor Relations Board became the first JSAS SSC customer to complete migration to a Security Awareness Training Shared Services Center when they adopted JSAS and trained their staff in August-September 2007 at the JSAS-hosted site.

SAIR

The **SAIR TIER I** effort has been incorporated into OMB's overall strategy for the Trusted Internet Connections (TIC) Initiative. As such, the ISS LoB has adapted its original strategy to bring the three TIER I capabilities to fruition in alignment with the TIC timeline. The goal is to deliver a government-wide acquisition of tools that support **Baseline Configuration Management, Vulnerability Management, and Network Mapping & Discovery** by June of 2008.

In support of this effort, representatives from 14 agencies met in late December for a requirements gathering session. The draft requirements are currently being socialized within a broader set of agencies and will continue to be refined. Agencies are highly encouraged to participate and should send the POC name and contact information to ISSLOB@DHS.gov. The second requirements gathering session is scheduled for 22-23 January 2008.

TICAP

The **Trusted Internet Connection Access Provider (TICAP)** workgroup will initially support US-CERT's effort to define and validate a secure network architecture in support of the TIC Initiative. This architecture will be coupled with several other selection criteria for agencies wishing to become a TIC Access Provider. The workgroup will then transition their focus to refining the requirements and will support the

solicitation and evaluation of potential Access Providers. Ultimately they will recommend to OMB those agencies deemed capable of providing shared services to fellow government agencies. Agencies will be solicited in the near future for resources and specific skill sets needed to support this effort via the CIO Listserv.

C & A

With the FSSGB's approval in mid-September, the **C&A Working Group** is pursuing a strategy to provide agencies with end-to-end Certification & Accreditation services via both government- and industry- hosted shared service centers. Over the past few months, they have begun building a set of technical requirements that outline these services. In mid-January, these requirements will be vetted through the broader federal community and further refined to ensure they represent the common need. Once the requirements have gained concurrence, industry vendors

will be asked to bid on the scope of work while agencies will be solicited for capability statements. A number of government-hosted shared service centers with an existing capability to service fellow agencies will be recommended to OMB. Industry service providers will be evaluated and selected in accordance with the Federal Acquisition Requirements (FAR).

TRAINING

The **TIER II Training Work Group** recently gained the FSSGB's approval for their next steps in identifying specialized/role-based training providers. At the core of the recommendation is a Shared Service Center (SSC) concept that combines public and private sector resources to help agencies more efficiently and effectively meet role-based training requirements as well as help reduce risk through a well-trained workforce.

As a first step, the work group will develop a set of requirements to identify agencies that have implemented successful role-based training programs according to a high level statement of capabilities. They will then solicit responses, evaluate those that meet the requirements, and market these existing curriculum and/or training to fellow agencies.

SPOTLIGHT

JSAS Moves Ahead

In March of 2007, the Office of Management and Budget (OMB) selected the Joint Department of State-USAID Solution Team (JSAS) as a Shared Service Center (SSC) to provide Information Technology Security Awareness Training for other federal entities. On April 30, 2007, several agencies selected the JSAS SSC to assist them in responding to their IT Security Awareness Training needs.

The US Department of State and the US Agency for International Development have joined forces to offer their currently deployed IT Security Awareness Training products as a joint solution to OMB's Information Systems Security Line of Business initiative. This effort calls for Shared Service Centers to increase efficiency and cost effectiveness for IT Security Awareness Training. A true team effort, the Department of State offers a Cybersecurity Awareness product designed to train both new hire employees and annually refresh current employees' security

knowledge. The product consists of a 30 minute online interactive course, followed by a short exam. The USAID offering provides employees with a daily online security tip. Employees are required to read the tip and respond to an associated question. The JSAS products provide a standardized, comprehensive approach in order to satisfy the Federal Information Security Management Act requirements for Security Awareness Training for all US Government Employees and Contractors worldwide. The solution also provides management reports for tracking employees' progress in completing the training requirements.

To date, JSAS has signed Memorandums of Understanding/Service Level Agreements (MOUs/SLAs) with The National Labor Relations Board and the Securities and Exchange Commission. The Environmental Protection Agency, the US Courts Administrative Office, and the US Holocaust Memorial Museum are all currently reviewing the

course materials and the MOUs/SLAs are expected to be finalized shortly. Several other agencies also have expressed an interest in JSAS products. As of today, the products have drawn outstanding reviews from many federal entities.

Here are some comments directly from the NLRB:

"The National Labor Relations Board (NLRB) implemented its Cybersecurity Awareness course on August 8, 2007...Users were very pleased with the ease of use as well as the plethora of information they received while taking the course. There was very little if any administration of the system except to reissue the course to users. While this was our first year using this program we will continue to do business with the Department of State."

Agencies can access the JSAS website at: [HTTP://JSAS.STATE.GOV](http://jsas.state.gov) and email at JSAS@State.Gov.

Contact us:

Mr. Michael Smith
202-235-5199
isslob@dhs.gov

Mr. John DiLuna
202-449-7393
isslob@dhs.gov

Mr. Michael Sauer
202-449-7329
isslob@dhs.gov

Ms. Linda Vankuren
571-239-4887
isslob@dhs.gov